



LIMITED WARRANTY TERMS & CONDITIONS

FREIGHT DEFENSE

Toll Free: (855) 935-9999 • 1271 Contract Drive • Green Bay, WI 54304 • customerservice@freightdefense.com

INSTALLATION

Freight Defense, LLC is not responsible for installing their represented products or for the harm suffered by any person as a result installing it.

WARRANTIES

a) Customer acknowledges that it is unreasonable to believe that any device whatever will prevent a theft in the case of every attempt and that the most that can be expected from a so-called anti-theft or security device is that it will deter many thieves.

b. FREIGHT DEFENSE, LLC MAKES, AND CUSTOMER RECEIVES, NO WARRANTY, EXPRESSED OR IMPLIED, EXCEPT THE WARRANTIES OF TITLE TO THE FREIGHT DEFENSE PRODUCT AND THEIR MERCHANTABILITY, PARTICULARLY NO WARRANTY OF FITNESS FOR A PARTICULAR USE OR PURPOSE OR AGAINST INFRINGEMENT.

c. As Customer's only remedy, Freight Defense, LLC will repair or replace, at its option and without charge, a Freight Defense product that is defective in material or workmanship when received by Customer and is returned to Freight Defense, LLC, FOB Freight Defense's offices, within one (1) year after date of purchase by the Customer. Freight Defense, LLC will ship all replacement, or repaired, products to Customer, FOB Freight Defense's shipping point.

d. Freight Defense will honor a 30 day return policy from date of purchase (proof of purchase required). Please note, all returns will be subject to a 25% restocking fee and product must be in good working order and free from defects. Freight/shipping charges are not included in the return policy. Customer is responsible for all freight/shipping charges with respect to product returns. In order to make a warranty claim, please contact Customer Service to receive a Return Merchandise Authorization (RMA) Number.

e. Factory support is only available for Freight Defense products purchased as new through an Authorized Freight Defense dealer. Please Note: Freight Defense products purchased on auction sites such as Ebay and Craigslist, to name a few, will not be covered under factory warranty under any circumstance. Freight Defense, LLC is unable to verify whether products sold through Auction Sites are new, used, or refurbished, and as such, Freight Defense, LLC is unable to warranty such purchases. Freight Defense, LLC advises using extreme caution when buying through auction sites as you'll be doing so at your own risk.

NO LIABILITY

Freight Defense, LLC is not liable for any loss or damage claimed by Customer or any third person to have been suffered or incurred as a result or, or related to, the products purchased under this Agreement, regardless of the circumstances or form of action, except any bodily injury or death for which Freight Defense, LLC is liable under productsliability law. Without limiting the generality of the foregoing, in no event will Freight Defense, LLC be liable to Customer for any indirect, special, or consequential damages, regardless of the circumstances or the cause of action, particularly not for the value of a vehicle, or any other money damages in the event that a theft occurs either notwithstanding the use of a Freight Defense product or when it has been returned for repair or replacement.

END OF TERMS AND CONDITIONS



FREIGHT DEFENSE LIMITED WARRANTY FORM

Please complete and mail or email (customerservice@freightdefense.com) this form to record your warranty with the manufacturer.

NAME _____

ADDRESS _____ CITY _____ STATE _____ ZIP _____

TELEPHONE _____ EMAIL _____

FREIGHT DEFENSE PART NUMBER _____ VEHICLE MAKE _____ MODEL _____ YEAR _____

COMMENTS / NEW PRODUCT IDEAS / ETC: _____

Please mail completed warranty form (above) in self addressed envelope to:
Freight Defense LLC • 1271 Contract Drive • Green Bay, WI 54304

Alternatively, you may email the information above to customerservice@freightdefense.com. Please type "Warranty Form" in the email subject line.